



A **Nicor Gas**<sup>®</sup> System Improvement Initiative

---

## City of Bensenville

April 11, 2017

# Nicor Gas is now part of Southern Company

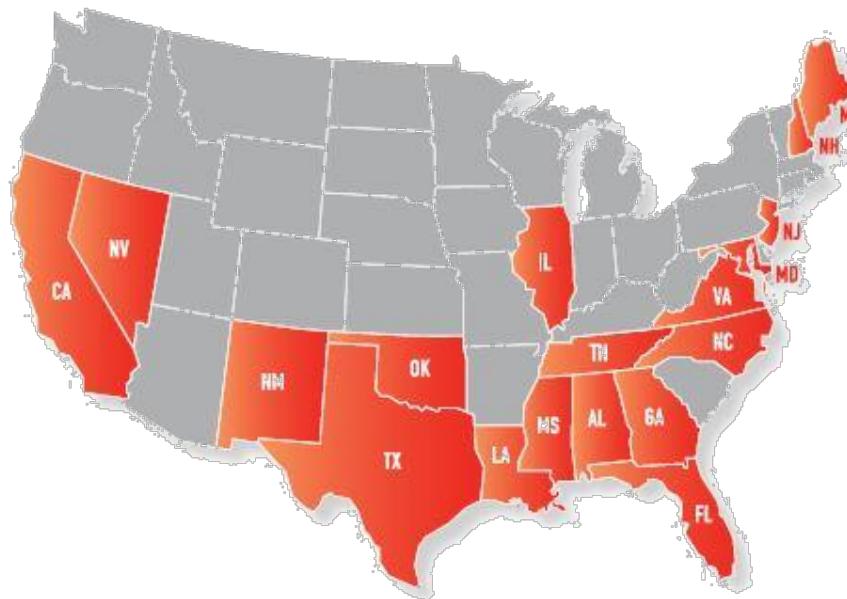
## Our New Company

APPROXIMATELY  
**44,000 MW**  
OF GENERATING  
CAPACITY

NEARLY  
**200,000**  
MILES OF  
POWER LINES

MORE THAN  
**80,000**  
MILES OF NATURAL  
GAS PIPELINES

**190 Bcf**  
OF NATURAL GAS  
STORAGE CAPACITY



OPERATIONS IN  
**18 STATES**

**11**  
ELECTRIC & NATURAL  
GAS UTILITIES

**32,500**  
TOTAL EMPLOYEES

**9 MILLION**  
UTILITY CUSTOMERS

More than  
**1 MILLION**  
RETAIL CUSTOMERS

# Nicor Gas Profile



34,000-mile gas distribution system



Largest natural gas distribution company in Illinois



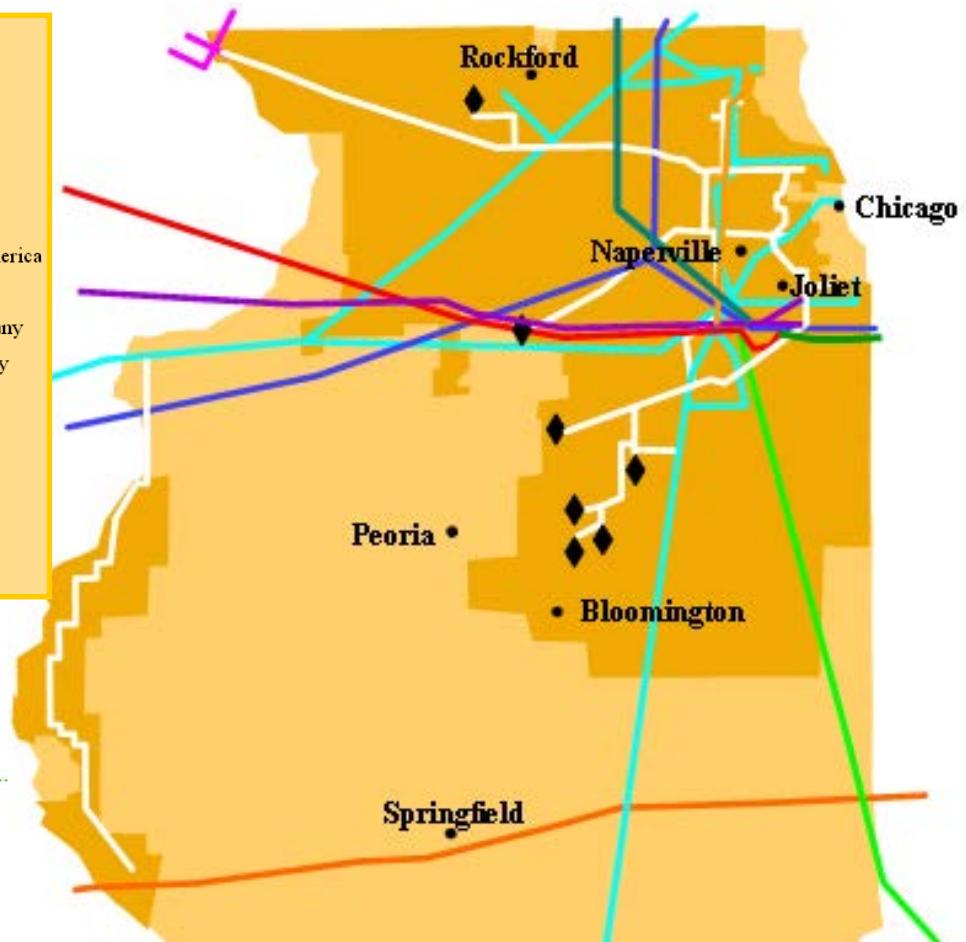
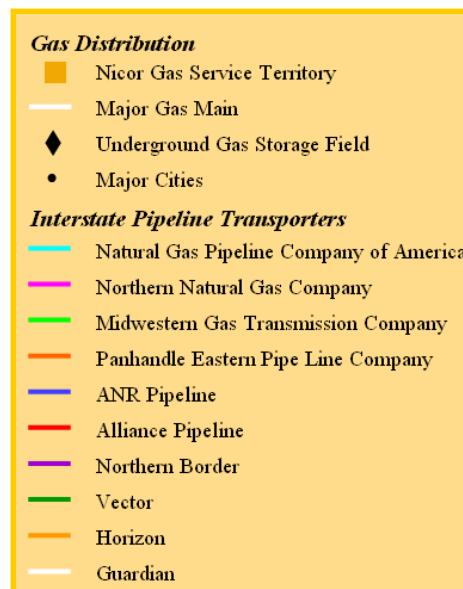
17,000 sq. mile service area



2.2+ million customers



650+ communities served



# What is *Investing in Illinois*?

- Nicor Gas is increasing the level of infrastructure improvements on its system
  - The Natural Gas Consumer, Safety & Reliability Act is the law that allows us to make certain infrastructure enhancements
  - The multi-year program began in 2015



# What is *Investing in Illinois*?

- The infrastructure enhancements include:
  - Replacing hundreds of miles of aging natural gas pipeline
  - Replacing storage systems to help us supplement natural gas supplies in the winter
  - Refurbishing stations that regulate natural gas pressure



# Benefits of *Investing in Illinois*

- This program benefits our company, customers and the communities we serve by:
  - Upgrading infrastructure that will enhance safety and reliability
  - Improving customer convenience and reducing need for future repairs
  - Enhancing capacity



# Benefits of *Investing in Illinois*

- Additionally, we anticipate the infrastructure improvements throughout our territory will support:
  - New business development spurred by an improved, modernized infrastructure
  - Increased business activity driven by the heightened demand for goods and services
  - Job creation as a result of an expanded need for employees, contractors, vendors and suppliers

# What *Investing in Illinois* Means for our Customers

- If a property is going to be affected by our modernization efforts, we will contact customers
  - Letters and newsletters
  - Door hangers and yard flags
  - Face-to-face
- Our employees and contractors wear identification badges

# What *Investing in Illinois* Means for our Customers

- “Qualified Infrastructure Charge” appeared on bill in March 2015
  - Cost-controlled adjustment not to exceed an annual average **four percent of delivery charges**
  - **All** customers are impacted by the adjustment
  - The amount may change from month to month **based on consumption and the investment** we make under the program
- The amounts billed are filed monthly with the Illinois Commerce Commission

# Investing in Illinois Communication Pieces

June 29, 2015

## Enhancements to your natural gas system in Evanston/Skokie

**Investing in Illinois: A Nicor Gas System Improvement Initiative** is a multi-year initiative to modernize aging natural gas infrastructure. Nicor Gas will be modernizing the system that delivers natural gas safely and reliably to your neighborhood and we want to keep you informed of our work. Highlighted below are the major steps involved in the project that we will soon be starting in your neighborhood.

**Inspect Sewers**  
June 29, 2015  
Sewer inspections are part of Nicor Gas' safety practices. If your sewer service is not accessible from the street, a Nicor Gas contractor will schedule an appointment to inspect the sewer line from inside your property. There will be no interruption to your natural gas or sewer services during the inspection. Visual information from the inspection will be marked on lawns and sidewalks with spray paint and flags.

**Install the Natural Gas Main**  
July 13, 2015  
Nicor Gas will install a new natural gas main in your neighborhood.

**Install the Natural Gas Line**  
August 3, 2015  
Nicor Gas will install a new natural gas line that connects your property to the new natural gas main. Utilities may agree to mark with spray paint and flags.

**Connect the Systems & Retire Facilities**  
August 31, 2015  
Nicor Gas, or a contractor will contact you to schedule an appointment to locate your existing natural gas line and natural gas meter. We will identify where the new meter will be placed outside of your property, if applicable, and locate your existing natural gas line. Any obstruction (weeds, furniture, unsecured) must be removed before the appointment so we can access your natural gas piping.

**Restore Landscaping & Pavement**  
October 31, 2015 - Expected completion  
We understand that you value the appearance of your property. Nicor Gas will restore landscaping and paving impacted by our construction to the condition in which we found it. Temporary restoration of some areas may be necessary until permanent restoration can be completed.

**For Your Safety**  
These improvements are part of the Natural Gas Commerce, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge. All Nicor Gas employees and contractors will have Nicor Gas or AGL Resources-issued ID cards and will present them if requested.

**Our Commitment**  
We take great care in implementing construction practices that limit disruptions and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable natural gas service.

**For more information:**  
[nicorgas.com/WorldInYourNeighborhood](http://nicorgas.com/WorldInYourNeighborhood)  
800.750.6114 ext. 4  
© 2014 AGL Resources Inc. All rights reserved.  
MD-11002

**INVESTINGinILLINOIS**  
A Nicor Gas System Improvement Initiative

Sample Customer Newsletter

**INVESTINGinILLINOIS**  
A Nicor Gas System Improvement Initiative

Do you ever think about the robust underground pipeline that delivers natural gas to your home?

At Nicor Gas we don't just think about this underground pipeline – we design, install, operate and maintain more than 34,000 miles of pipeline and 1,000 miles of underground storage tanks. This infrastructure delivers natural gas to homes, commercial buildings, restaurants, schools, hospitals and more – all while also delivering the clean energy that businesses need to manufacture goods and run large industrial machinery.

To ensure continued safe and reliable delivery of natural gas to the more than 600 northern Illinois communities we serve, Nicor Gas is increasing the level of infrastructure improvements through a program we call Investing in Illinois: A Nicor Gas System Improvement Initiative.

Important information regarding infrastructure improvements that will impact you.

We're investing in a wide range of improvements

Beginning in 2015, and for the course of three years, Nicor Gas will be making major parts of our infrastructure to ensure our customers have access to the energy they need. This law that allows us to enhance our infrastructure, the Natural Gas Commerce, Safety & Reliability Act, focuses on increasing public safety by accelerating the repair, rehabilitation and replacement of portions of Illinois' natural gas distribution system.

**Investing in Illinois will allow Nicor Gas to:**

- ✓ Replace hundreds of miles of aging natural gas pipelines
- ✓ Move natural gas meters from inside homes and businesses to outside
- ✓ Upgrade natural gas storage systems
- ✓ Replace valves that regulate the natural gas pressure in our system

This initiative will strengthen the regional economy

Not all communities will experience construction activities, but the benefits of this initiative are far-reaching. We anticipate the work throughout our region will support:

- ✓ Job creation as a result of expanded needs for employees, contractors, vendors and suppliers
- ✓ Increased business activity driven by the heightened demand for goods and services during the three-year initiative
- ✓ New business development spurred by an improved, modernized infrastructure

What this means for you

If your neighborhood or property is going to be affected by our modernization efforts, Nicor Gas representatives will contact you in advance to reduce any inconvenience. Upcoming projects can be viewed at [nicorgas.com/WorldInYourNeighborhood](http://nicorgas.com/WorldInYourNeighborhood).

As required by Illinois law, the Qualified Infrastructure Charge will be rolled as a line item on your monthly Nicor Gas bill. The amount will change from month to month, based on your natural gas consumption and the investment we make under the program.

The amounts billed under the Qualified Infrastructure Charge are filed monthly with the Illinois Commerce Commission and will be reviewed by the Commission annually.

Nicor Gas is proud to be Investing in Illinois.

[nicorgas.com/WorldInYourNeighborhood](http://nicorgas.com/WorldInYourNeighborhood)  
[InvestingInIllinoisAgileResources.com](http://InvestingInIllinoisAgileResources.com)

Sample Bill Insert



A **Nicor Gas**<sup>®</sup> System Improvement Initiative

---

**Nicor Gas is proud to be *Investing in Illinois***

Questions?